# Surviving and Thriving with Social Media

**Carrie Ann DiRisio** 

### Who am I?

- Digital marketing expert
- Social Media Intern for Serial Box Publishing
- Marketing Consultant for authors
- @BroodingYAHero



Brooding YA Hero @broodingYAhero - Jul 11

"Just trust me," I demand, and then get irrationally mad when you don't, despite me being the most unreliable human on the planet.



# Think Big, Start Small

- Countless sites
- Choose wisely
- Have a plan
- Know your limits

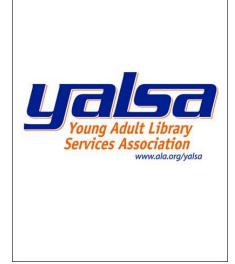


### **Best Sites**

• Define your need, your audience, and your own skills

Ask your co-workers for their opinions

Survey other libraries



# Social Media Channels Explained











HERE'S A PHOTO **OF MY DONUT** 



LinkedIn





Google+









🚃 f 🔰 🖸 ThePixelcom 💳 ...

### "The Rock Stars"

- Facebook
- Twitter
- Pinterest
- Tumblr
- Instagram



### **Other Sites**

Some sites may be "popular" but labor intensive

Others have a steep learning curve

Not every site will be a good fit







### **Facebook**

- Largest site
- Tends toward "older" audience
- Allows many types of content
- Best site for events



### **Twitter**

Popular

Fast-moving



Pinned Tweet

Tweets & replies

AtlanticCityLibrary @AtlanticCityLib · Sep 21

@ACPressJackson's story about our library.

ICYMI on today's front page of @ThePressofAC, be sure to check out

Tweets

Downsides:

-low discoverability

AtlanticCityLibrary

Atlantic City Library provides

bestsellers, online library, eBooks,

public computers, programs, A.C.

computer/ESL training, youth services.

-character limit



AtlanticCityLibrary @AtlanticCityLib : Nov 1

Robert Rynkiewicz takes over as new Library Director today for Maureen Sherr Frank, who has retired. bit.ly/2fACEkH

27 1 W 1 .

AtlanticCityLibrary @AtlanticCityLib · Oct 29

That intersection is just one block from the Main Library.



AtlanticCity911 @AtlanticCity911

4 years ago today! RT @MrsBlount\_18 Arctic and Tennessee ave in Atlantic City. #HurricaneSandy



AtlanticCityLibrary @AtlanticCityLib · Oct 28

NEW: We're holding iPad classes for adults 55+ with a change in vision. Learn about the built-in screen reader and magnification features.



A CHANGE IN YOUR VISION?

FREE ASSISTIVE TECHNOLOGY CLASSES ARE AVAILABLE FOR ADULTS!

- Learn to use the iPad!
- Classes will be held Nov. 4, Nov. 18, Dec. 2, Dec. 9, Dec. 16, 2016

#### REGISTER NOW

for a class at the Atlantic City Public Library!

Call Advancing Opportunities Assistive Technology Services 888-322-1918, extension 595 Registration is required!

### **Pinterest**

Easy to add content

Multi-category



**Fullerton Public Library** 

Follow



98 Pins

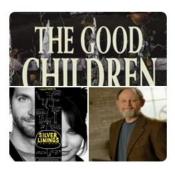


...

14 Pins







Library History 25 Pins

25 Pins

40 Pins

STAFF PICKS

## Instagram

Little content needed

Visual

Easy interface

Smartphone needed













Follow

24 likes

2w

crossroadslibrary And the killer (cute)
costumes keep coming! We are so blown
away by all our awesome patrons that have
come out. #shelfie #halloween
#spooky

crossroadslibrary #crossroads #crossroadspubliclibrary #acworth #acworthga #dallas #dallasga #libraryofacworth #libraryfan #librarylove #librariesofinstagram #libraryshelfie #librarydisplay #instareads #instareaders #igreads #bookworm

Log in to like or comment.

000

### **Tumblr**

Popular among youth

Allows a variety of content

Cons

- -Confusing
- -Poor search feature



Can. Not. Wait. AAHHH!

- WONDER WOMAN



October extinguished itself in a rush of howling winds and driving rain and November arrived, cold as frozen iron, with hard frosts every morning and icy drafts that bit at exposed hands and faces.

Harry Potter and the Order of the Phoenix (via renaissavce)

- » REVIEWS
- » VIRL'S TEEN PAGE
- » SEARCH THE VIRL CATALOGUE
- » VIRL EVENTS CALENDAR
- » HOMEWORK HELP



Vancouver Island Regional Library Youth Services

The official tumble of Vancouver Island Regional Library

# "Blog" Tumblr

Used as a main blog

Visually appealing

Easy to post a variety of content



#### Norfolk Public Library Youth Services

Managed by Marissa, your friendly Senior Youth Services Librarian. Follow us, find us on Instagram, Twitter, Facebook, and Pinterest, and make sure to swing by the library and say hi. Check the library's website here.



For this month's Comics Club, we read The Glorkian Warrior Delivers a Pizza! Grades 1-3, register for NEXT month on the library calendar! (at Norfolk Public Library (Massachusetts))





Tomorrow at 3:30, join us for spooky stories to get you ready for Halloween! No registration required. #norfolkma #norfolkpubliclibrary #childrensprograms #childrensprogramming #programming #spookystories #librariesofinstagram (at Norfolk Public Library (Massachusetts))



Oct 26, 2016





Keith Haring was the subject of Art Adventures today! Next month we'll learn about Frida Kahlo, Grades K-4. register on library calendar (at Youth Services at Norfolk Public Library)



Oct 24, 2016

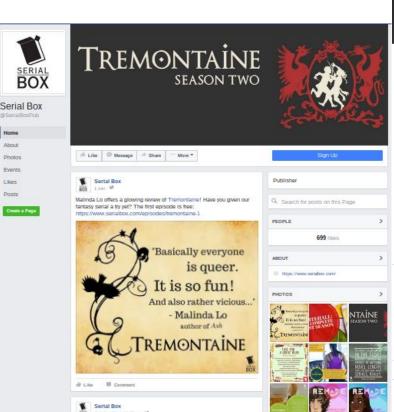


Big welcome back for Ed Morgan! He's here for our singalong on the FIRST Tuesday of the month! (at Norfolk Public Library (Massachusetts))

# Your Thoughts?



**Putting It Into Practice** 





#### Serial Box

@serialboxpub

The source for serialized fiction. Find us online, in the App Store, or wherever ebook are sold! Latest serial: Tremontaine Season 2

& serialbox.com

618 FOLLOWING

1,235 FOLLOWERS





#### Serial Box

The source for fresh serialized fiction. New episodes every Wednesday!

www.serialbox.com/



# **Building Engagement**

- Cross-link your sites
- Include on print material
- Participate in themes/games/tags
- Continue posting!



### What Do You Need?

Start small, no more than two sites

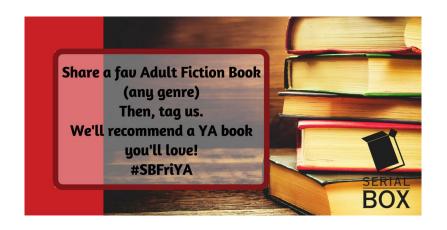
Create a posting schedule

Build content before going live



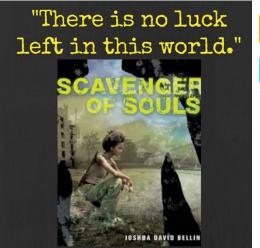
# Developing a Brand

- Consistent message
- Visually similar colors and logo
- Images help. Try Canva
- Check in on your platforms every quarter
  - What generates content? What doesn't?
  - What sites have gained no followers?



### What Can Canva Do?

- Premade formats
- Visually appealing
- Set style rules







### **Schedule**

- Queue Content
- Leave room for spontaneous messages
- Don't just advertise: create discussions
- Be aware of what's been queued



### "Teen Takeovers"

- Builds engagement
- Teaches skills



- Define parameters before it begins
- Learn from them
- Monitor!

# Respect your audience

- Often, you are the "new kid" on the site
- Be kind, and considerate
- Do not share art without permission, and ensure those in photos consent
- Be careful assuming pronouns associated with users
- Research tags/trends before using them
- Timely responses matter
- Don't take a position quickly

# When a Mistake Happens...

- Follow your policy
- Monitor
- Unify under one login (don't let someone "go rogue")
- Apologize, clearly, and directly



# **Questions?**



Brooding YA Hero
@brooding YAhero



I'm too good-looking to ever explain my backstory, my actions, or this plot.